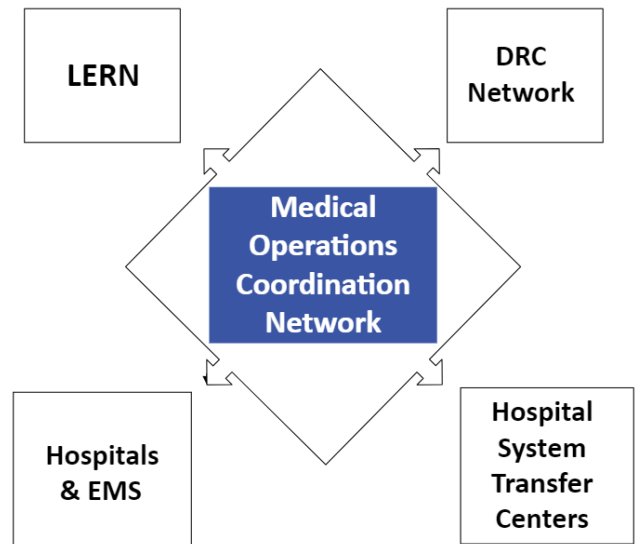


# Louisiana ESF-8 Medical Operations Coordination Network

## Concept of Operations

- Louisiana has a virtual Medical Operations Coordination Network (MOCN) structure that is patient-movement focused.
- This concept functions the same as a Medical Operations Coordination Center (MOCC), however the remote location of each element does not allow for a physical centralized location, hence the virtual component.
- Each of the elements provides 24-hour response capability based on routine daily operations and functions.



## Roles & Responsibilities

### Louisiana Emergency Response Network (LERN)

- Operates a 24/7 call center staffed by paramedics with the primary function of routing time sensitive injury and illness across the state, including specialty care.
- Maintains EMS transportation protocols and oversees the statewide trauma network.
- Responsible for disaster response including mass notification of unfolding MCI events.
- Oversight and management of the EMS Tactical Operations Center (TOC) during major disasters.

### DRC Network

- Responsible for regional ESF-8 disaster planning and response functions.
- Maintains key contacts with hospitals and other core healthcare coalition partners across the region.
- Assists with resource coordination, sharing, and requesting on behalf of hospitals.
- Oversee regional ESF-8 portal activities including validating information input by hospitals, providing a redundant method of updating the system and disseminating regional portal notifications.

### Hospital System Transfer Centers

- Five large systems within Louisiana which operate 24/7 transfer centers.
- They provide system-wide visibility on capabilities and capacities within facilities across regions, the state, and some out-of-state.
- Provide an ability to assist with patient load-levelling and rapid surge if needed during large scale incident to prevent implementation of crisis standards of care.

#### Hospital & EMS

- Hospitals update the ESF-8 portal daily and upon request during emergency declarations.
- EMS agencies understand the roll of the LERN Communication Center and follow established transfer protocols.
- Hospitals remain engaged within their regional healthcare coalition to understand regional plans, resource capabilities, and the function of the DRC network.
- Hospitals and EMS agencies maintain surge plans and participate in exercises organized by the ESF-8 network and local jurisdictions.